





Personalized Learning Is Only Possible with Proven Infrastructure

When you picture a personalized learning solution, it's likely that the first thing you think of is device density – getting desktops, laptops, or tablets into the hands of teachers and students.

This makes sense. To create a digital learning environment, devices are necessary.

But if you don't have infrastructure in place to deploy, manage, and support your devices, your teachers and students won't be able to take full advantage of them.

You need an approach that:



Makes mass distribution of devices more efficient



Allows for the management of a large device inventory



Provides support and service for device issues



Protects devices with industry-specific warranty plans

The digital world is the future of learning. Proven infrastructure helps bring it to life.

Whether you want to roll out a 1:1 program, nurture your hybrid learning initiatives, or make your personalized learning solution more efficient – we can help.

At Virtucom, we make personalized learning possible.

Read on to find out how.

Virtucom Is Designed to Empower Learning

At Virtucom, our sole purpose is to serve K-12 schools. To that end, we support:



5K+ schools



231K+ educators



3.6M+ students

For us, providing technology isn't just about profit; it's about passion. We care deeply about student learning, which is why we strive to create better, more equitable learning environments.

Our personalized learning solutions include:



Device distribution.

We get devices into the hands of students and teachers. Our team handles the logistics so that students efficiently receive devices that are ready to use.



Lifecycle management.

We keep learning solutions organized. We help schools to track device inventories and ensure that technology is accessible.



Support and protection.

We make technology issues less likely to become learning issues. We provide K-12-tailored protection plans and technology support services.



To learn more about these benefits, keep reading. If you're ready to take the first step toward a personalized learning solution, schedule a consultation with a technology expert at **virtucom.com**.

Solution Spotlight: Device Distribution

Deploying hundreds or thousands of personalized learning devices to students may seem like a daunting task, but we've created a streamlined process so that you can focus on what's important and make deployment happen faster.



Our process includes:

Project planning so distribution goes more smoothly.

We can work with you to detail your requirements, identify ideal solutions, and plan out timelines so that deployments are more seamless.

Scalable infrastructure that allows for quick device distribution.

Our expert team is capable of staging 10,000+ devices per day, so roll outs can happen as efficiently as possible.

Imaging and white glove services.

We standardize the applications and operating systems on your devices so that all teachers and students have the tools they need.

Installation, integration, and user training.

We don't just deliver devices and leave you to figure them out. We make sure that they're integrated with your systems and that users are properly trained.

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Solution Spotlight: Lifecycle Management

Any large-scale initiative will involve logistical challenges. We take a holistic approach to logistics management, with services that remove roadblocks and make everything more organized.



Our offerings include:

Asset tagging and laser etching.

It's hard to keep track of thousands of devices. Our team can provide customized device management services to make sure things stay organized.

Online asset management empowered by our vConsole portal.

Track devices, get constant access to technical support and helpdesk services, and even assemble user groups or control user access and permissions.

Device pickup and delivery.

Stop worrying about how a device will get to your school or to the shop. When a device needs to be somewhere, we'll make it happen.

Summer refresh services to ensure devices keep working.

Devices take some bumps during the school year. We provide refresh services to catalogue any issues and resolve them before students get back.

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Solution Spotlight: Support and Protection

When you invest in personalized learning, you want peace of mind that your assets will be protected and that technology issues won't hinder students. That's why we offer a three-tiered protection plan specifically crafted for K-12 environments, along with industry-leading support services.



Our services include:

Warranty and protection plans.

From access to spare parts, to device loaner programs, to cover-anything options, our flexible protection plans can give you peace of mind for your technology investment.

Onsite and remote support.

You can call our helpdesk at any time to get rapid responses from our industry-leading team – and when you need on-site support, we're there to help.

Online issue tracking.

You'll never have to wonder what the status of a device or service request is. Our online portal makes managing service requests simple and hassle-free.

Staff augmentation.

Need to supplement your technology capabilities? Our staff augmentation services fully integrate our technical experts into your IT team.

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Let's Make Personalized Learning Possible.

Take the first step toward a personalized learning solution with proven infrastructure and industry-leading service. Make technology access more equitable, bridge the digital divide, and drive learning forward, all without getting bogged down by logistical challenges.

Talk to a technology expert at <u>virtucom.com</u> today.

About Virtucom

We're a woman- and minority-owned business built specifically to serve the technology needs of K-12 schools.

We offer a wide variety of leading technology product brands from across the industry, along with warranty protection and proven support. Our services directly impact student achievement and communities at large for generations to come.

For over 25 years, we've helped school leaders to create empowered learning environments. We're on a mission to ensure that every school in America has objective, personalized technology guidance.

Want to learn more about our personalized learning solutions? Contact us today.

Get more information at **virtucom.com**

Call us at **800.890.2611**