



SUMMER REFRESH

Virtucom provides refresh services to ensure devices are prepared for use in the new school year. Our services are customizable and can be performed both onsite and offsite. Keep reading to learn more!

Our Refresh Services:



**Device
Collection**



**Device Inspection &
Repair**



**Hardware Testing
(Batteries Included)**



**Operating System
Updates**



**Professional Device
Sanitation**



**Summer
Storage**



**Device
Re-deployment**

About us

Virtucom provides tailored EdTech solutions and services to K-12 school systems across the country. We aim to build trusting relationships with our schools and strive to enhance student success for generations to come.

Let's Get in Touch!

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Visit [Virtucom.com](https://www.virtucom.com) to learn more.

COLLECTION, STORAGE, & RE-DEPLOYMENT

We provide device collection assistance, summer storage, and re-deployment for offsite refresh services. Simply set your collection date and we'll take it from there. We take inventory of all devices received and document each service completed. Once service concludes, we either hold your devices for Summer storage or re-deploy them back to you.

INSPECTION & REPAIR

Our team of experts runs a full inspection of each device. We identify and log damaged devices for removal or repair. Once devices are logged, tickets are created for devices in need of repair. Depending on the start date, we can schedule all repairs to be completed before school begins.

DEEP-CLEAN AND SANITATION

Student devices collect dust and grim over time. Our team sanitizes and deep cleans devices with approved cleaners. Our offsite refresh services include UV device disinfectant in addition to the use of cleaners.

OPERATING SYSTEM REFRESH

Our team performs operating system refreshes to ensure your devices function as intended. We restore Chromebooks, reimage Windows devices, and perform updates. After all, a Chromebook is merely a paperweight without a healthy operating system.

HARDWARE TESTING

Our refresh services include hardware testing to determine the health of vital device components. Additionally, we test device batteries and provide you with a report for devices in need of replacement.