



flex

ADP re-imagined

Protection created for you. Designed by you.

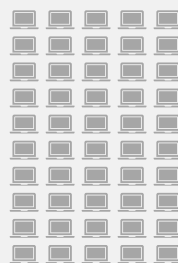
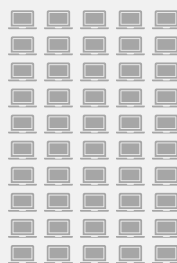
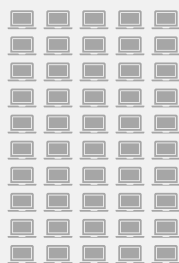
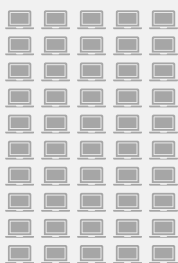
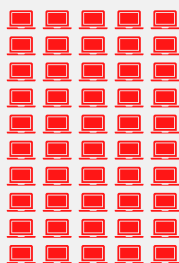
Introducing Virtucom's Flex 360, a fully personalized, data-driven program which lets you customize your warranty and protection experience to meet your unique needs.

Continue reading to learn how Flex 360 is revolutionizing K-12 protection coverage.

You know you need ADP.

What's available to you in the market today?

Accidental Damage Protection programs are not structured specifically with K-12 in mind, forcing you and your community to compromise on your needs with what's available.



1 in 5 of K-12 devices break down within the first three years of use. Standard ADP only scratches the surface when it comes to protecting K-12 tech.

Standard ADP has always been “one-size-fits-all,” based on industry averages.

Now we have redesigned it with your team of educators in mind. If...

- 1** Your voice is being drowned out by too many others
- 2** Your analytics are not always readily available when you need them
- 3** You're not in control of your district's fleet data

...Then you need Flex 360.

Accidents happen in the classroom, but standard ADP no longer goes far enough.



Introducing



What is Flex 360?

Flex 360 is a fully personalized, data-driven, comprehensive protection solution. It offers dynamic protection tailored to meet the individual needs of your K-12 community, all while keeping your experiences and data analytics in mind.

Virtucom exclusively serves K-12 communities and our programs are specifically created for K-12. Flex 360 is no exception. This program allows you to design the coverage matching your unique experience.

One Platform

*Ticketing, Asset Management
Library & Repairs*

**Built Specifically
for K-12**

**Live
Dashboard**

On-Demand Service

**Set Your Start
Date**

**Valet Deployment
Service**

**Local & Regional
Repair Facilities**

Personalized Coverage

**Analytics Based
Program**

**360 Degrees of
Protection**

**Guaranteed Repair
or Replace**

With Flex 360, your voice and journey matter. Share your story and the data that tells it. We developed Flex 360 as a platform to integrate your story into your overall protection experience. One program provides every district with its own unique experience.

Beyond manufacturer warranty:

Flexible start date, on-site and depot repairs, device pick-up and drop off, spare parts program, help desk, and ticketing, online tracking and reporting

360 Degrees of Coverage

We've re-imagined ADP to go beyond accidental coverage, empowering you with 360 degrees of protection. Your customized coverage starts when you want it to. From spills to power surges, we've got you covered from the moment you set a start date best suiting your district.



ADP



Battery
Protection



Theft/Loss



Zero Downtime



Accessories/
Attachments



No Questions
Coverage

Core Coverage:

ADP

- Covers liquid spills, accidental breakage, screen protection, drops or falls, electrical surges, and more

Battery protection

- Battery failure replacement, battery performance replacement

Zero Downtime

- When a ticket is submitted, a loaner device is automatically issued until the original device is repaired or replaced

Theft or Loss

- Covers lost or stolen devices

Accessories & Attachments

- Covers external accessories and attachments such as adapters and chargers

No Questions Coverage

- Repair or replacement of damaged caused intentionally, or cosmetic damage that does not impact performance

...and Guaranteed repair or replacement!

Contact us using the information below or continue learning about Flex 360 on the next page.



Features

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ADP re-imagined



Choose a Consolidated Start Date for all your Protection Elements.

You pick the timeframe that makes sense for you with our customizable start dates.

Reduce Downtime with our Spare Parts Lockers.

We collaborate with you to maintain stock of the most commonly replaced parts.

Single Sign-on Repair & Ticketing Platform.

Fill and manage device claims with access to our platform at no additional cost.

Obtain Loaner Devices to Keep Students & Teachers Engaged.

We swap downed devices with loaners on-site, ensuring no one falls behind.

Manage your Devices with a Live Dashboard.

Our team will tag and track every device deployed, keeping you in control of your investment.

Disinfect and Sanitize Devices as Needed.

Maintain a healthy learning environment with our device disinfection and sanitization services.

Analytics-driven Protection.

No need to guess how much protection you need; the data will provide the answer.

Normal Wear & Tear.

From scratched screens to chipped chassis, anything impacting performance will be repaired



Features



Unlimited ADP.

The dollar value of a repair is not limited. If a device is too costly to be repaired, we'll replace it.

Scalable Coverage to Fit your Needs.

Match your percentage coverage with the percentage of incidents.

Immediate Battery Replacement.

Quickly request a replacement when battery performance fails.

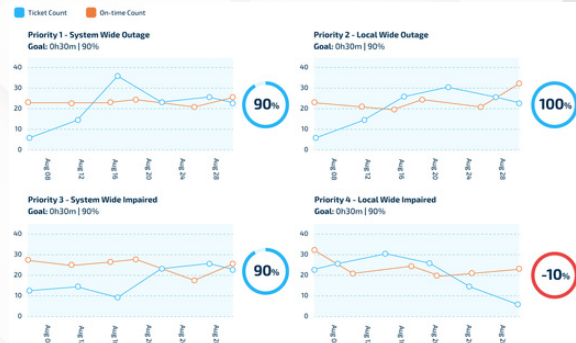
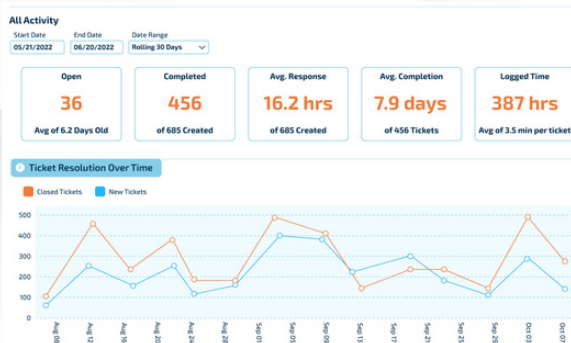
Protection Planning Tool

Design a plan tailored to meet your district's needs and get an accurate quote using our **Protection Planning Tool**. Type in your budget and determine your coverage by dragging the bar under each category.

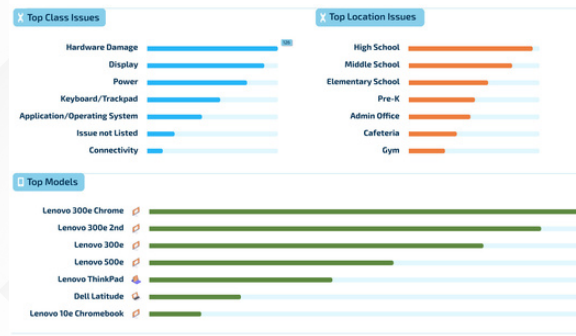
Don't see the coverage you need listed? We'll add it to your personalized plan.

Your Data. Your Story.

With Flex 360, your voice and journey matter. Share your story and integrate the data that tells it with our **Executive Dashboard**.



Have on-demand access to your analytics summary and track your device fleets in real-time on one consolidated platform. No more waiting on a 3rd party to grant you access to your own data reports. Access your data when you want it, hassle-free.



We know firsthand every school has a story to tell, with its own unique experiences and challenges to overcome. Virtucom is here to walk your district's journey with you. Take the first step toward a protection plan that gives you peace of mind. Get in touch with one of our EdTech experts today.



With our platform, access your live executive dashboard.

- On-demand access to your analytics summary
- No more waiting on other people to give you access to your own data
- Unlimited Access

Flex 360's dynamic coverage is the future of protection plans, defending students, educators, and investments. We know firsthand that every school has a story to tell, with its own unique experiences and challenges to overcome.

Virtucom is here to walk your district's journey with you.

Our Mission: To empower every student by granting them access to technology in an ever-evolving learning environment.

Start planning your coverage today! Contact us using the information below.

sales@virtucom.com | 800.890.2611 | www.virtucom.com

